

Satisfaction Survey

Please answer the following questions as honestly as you can. Your feedback will allow us to evaluate and improve our services through the Barossa Career Service. Your individual comments will be kept confidential but included anonymously in a summary of responses.

Part One: General Information

Council Region in which you live

- Barossa Gawler Light Mallala Other

Age (on first appointment)

- Under 26 26 - 45 Over 45

How many times have you received assistance in the past 12 months?

- Once only 2 – 3 times 4 or more times

Please indicate the assistance you received (please tick all that apply)

- | | | |
|--|---|---|
| <input type="checkbox"/> Career change | <input type="checkbox"/> Career planning | <input type="checkbox"/> Resume development |
| <input type="checkbox"/> Cover letter assistance | <input type="checkbox"/> Application assistance | <input type="checkbox"/> Interview preparation |
| <input type="checkbox"/> Job search advice | <input type="checkbox"/> Search for full-time job | <input type="checkbox"/> Search for part-time job |
| <input type="checkbox"/> Search for casual job | <input type="checkbox"/> Return to workforce | <input type="checkbox"/> University application |
| <input type="checkbox"/> TAFE application | <input type="checkbox"/> Apprenticeship | <input type="checkbox"/> Traineeship |
| <input type="checkbox"/> Training | <input type="checkbox"/> Licence | <input type="checkbox"/> More confidence |
| <input type="checkbox"/> Skills for All | <input type="checkbox"/> Other (Please specify) | |

Please indicate who referred you to the Barossa Career Service:

- | | | |
|---|-------------------------------------|---|
| <input type="checkbox"/> Self | <input type="checkbox"/> Friend | <input type="checkbox"/> Parent / relative |
| <input type="checkbox"/> Employment Agency | <input type="checkbox"/> Centrelink | <input type="checkbox"/> via media, internet, etc |
| <input type="checkbox"/> Other (Please specify) | | |

*Please Turn Over

Part Two: Evaluation of Barossa Career Service

For each of the statements below please tick the box which best reflects your views:

Statement	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Career Coach was positive, encouraging & interested in me					
Career Coach was competent and knowledgeable					
I now have a better understanding of where to find Career information					
I now have useful tools to assist my career planning					
I am now better able to focus on training/study					
I now have better skills to secure and maintain work					
My future career plans are clearer					
I am now more confident about taking control of my Career future					
Career information obtained from the RDA Barossa website is helpful					
The Positions Vacant section of the RDA Barossa web site is helpful					
I would recommend Barossa Career Service to a friend					

Part Three: Feedback

If we could do one thing better, what would that be?

What was the best thing for you?

I am happy to provide approval for Barossa Career Service to use any statement I have made in their promotional material to inspire others to seek assistance with their career planning.

Please circle whichever applies: YES NO

Signature:

Date:

Thank You